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416.461.3542 | 1.877.632.5742 | F. 416.778.7976

Dear Students and Parents:

We hope you and your families are coping well during this very difficult time. Due to the Covid-19 pandemic, things in the world have changed significantly. For your safety, there will not be an onsite buy-back day for students to sell used books.

Please visit our website at <u>www.alphatextbooks.com</u> to book an appointment to sell your used books. Books must be dropped off at Alpha in a sealed box or bag to avoid any transfer of pathogens. If required we are able to provide a box or bag to you. Please notify us in advance, when booking your appointment, such that we can offer them in a safe and healthy manner.

Please note that books will be quarantined for a short period of time before processing.

For the purchase of books for the 2020-21 academic year, please order on line and arrange for pick or delivery.

We accept books for buybacks all year round. However to minimize delays, we strongly recommend that you come in June or July.

Please note that the filled out buy-back form must be included in the box. We have attached the form for your convenience, or it can be downloaded from our website at <u>https://www.alphatextbooks.com/sell-your-books.php</u>

The buy-back credit can be applied to your 2020-21 book purchases. For students not returning to school in the fall, we can apply the credit directly to your credit card.

If you have questions, please contact us by email at <u>info@alphatextbooks.com</u> or by telephone at (416) 461-3542.

Sincerely,

The Alpha Customer Service Team info@alphatextbooks.com